



Information and Instructions for 2026 – 27 Pulp and Tailings Signup

The following document hopes to provide some answers to many questions about changes to the pulp and tailings agreements moving forward. Instructions will be located within each electronic form and our staff will answer questions through the byproducts@crystalsugar.com email or 218-236-4320 byproducts hotline. Below are answers to common questions and instructions for signing up for byproducts.

1. **All forms will only be located on the Crystal Sugar website.** We will not be printing and mailing paper bids. Please call the byproducts hotline if you do not have access to a computer or smartphone and wish to place a bid or signup for byproducts.
2. **You must use the 2026-27, year forms.** All 2026-27 agreements will be located on their own webpage. If you still want products for this processing season (2025-26) those are available on a separate webpage. 2025-26 agreements will not be accepted for the 2026-27 processing campaign.
3. **For the 2027 processing campaign, we will only be offering standard sale contracts.** Preferred agreements will not be available. This aims to streamline the sales process. All customers will be able to reserve products at 7am on a first come first serve basis.
4. **2026-27 Agreements will be available through the campaign.**
5. **We were able to create electronic forms that you will be able to sign and submit in one step.** You will be asked to sign the form before submitting and will receive an email from DocuSign after signing and submittal.
6. **We are using electronic forms to sign-up for all byproducts.** If you have a computer or smartphone and valid email address, you should use the electronic bid submission form. This is the quickest and most error free method to receive your data.
7. **Read all form instructions and Terms & Conditions.** All are located on the webpage.
8. **Your customer number is located on your statements.** Please fill in this 5-digit number on forms when asked to help identify your account. If you're a new customer, leave it blank.
9. **If you are a contract hauler or deliver to multiple feed sites, please fill out the electronic bid with 1 "most used" site location for the Form 5 requirements.** We will post the Form 5 Site Checklist on the webpage at a later date, or you can contact us with the number of sites you need for electronic submission. Remember each site you deliver to must have a Form 5 on file. This is for environmental reporting requirements.
10. **Pressed Pulp Plus at the Drayton factory is a blend of pressed pulp and tailings.** This product will have a similar look, consistency, and moisture content of pressed pulp, but higher sugar content from included tailings. Since it will be shredded, choking hazards from this feed should not be of concern but visual load inspection is still recommended.